



PLEASURECRAFT CLAIM FORM

IMPORTANT

Please forward completed Claim Form and documents to marineclaims@one.za.com

POLICYHOLDER DETAILS

Policyholder			
Policy Number			
Address			
Telephone Number		Email Address	

VESSEL DETAILS

Name of Vessel		Type of Vessel				
Do you hold more than one policy indemnifying you in respect of this accident?	Yes		No			
Is there any hire purchase interest?	Yes		No			
If YES, with whom and how much?						
Date of Incident						
Was the vessel taking part in an official race or speed test?						
Purpose for which the vessel was used at the time of casualty?						
Theft Claim: Provide Police case number and Police Station reported to.						
Description (full details) of how the incident occurred						
Details of damage (an estimate of probable cost of damage should be given)						
Where can the vessel be seen?						
Was any person injured or any property damaged? If so, please provide details						
Have any claims been made to you?	Yes		No		If so, state amount	

Note: If a claim has been received from a Third Party, the same should be merely acknowledged, stating that the matter is receiving attention. Do not admit liability or make any offer or promise of payment. NB: All COMMUNICATIONS from third parties should be forwarded IMMEDIATELY to the Company for attention.



WITNESS

Name		Contact Number	

SALVAGE

If any salvage service have been rendered, please give full details thereof, including names of those who rendered same and under what circumstances?

DOCUMENTS TO BE ATTACHED TO CLAIM FORM

- Vessel Certification Certificates
- Skipper Licence

PROCESSING NOTICE

This Notice is a summary of our Privacy Policy which describes how ONE, as responsible party, process your personal information as data subject, in terms of the Protection of Personal Information Act, 4 of 2013, (POPIA). For the full version please [click here](#) or contact us for a copy.

Your personal information will be collected and processed to enable ONE to give effect to your insurance policy in the processing of your claim. The processing of your personal information is mandatory to enable ONE to investigate the validity of your claim, eliminate any duplication of the claim and to quantify a valid claim. Should you choose to not provide us with your personal information we will not be able to process your claim.

Your personal information may be shared internally with employees required to process the claim and externally with ONE's affiliated companies, companies who supply services to ONE such as legal, administrative, and investigative services and other insurers. All third parties will only be provided with the personal information required for the purpose the information is being processed.

ONE has high levels of security in place to protect your personal information and require all third parties to comply with the standards as set out in POPIA.

You are entitled to ask ONE as responsible party for the particulars of personal information held as well as identity of any person who had access to such personal information. You may also request ONE to correct any incorrect information and to delete personal information under certain circumstances.



DECLARATION

I declare that the answers given, whether in my handwriting or not, are true and complete to the best of my knowledge and belief and will form the basis of the claim.

I understand that any misrepresentation or non-disclosure of material facts shall render the claim null and void. Note: a material fact is one which may influence the assessment or acceptance of your claim. If you are in doubt as to the relevance of any information, please give details.

I understand that by signing this form, I consent to the processing of personal information for its designated purpose in terms of the POPI Act.

I confirm that I will assist ONE or their representatives in any way relevant to assess, validate and finalise this claim. I confirm that this document was completed freely and without intimidation or coercion by any party.

I confirm that the affixed signature is mine or that of my/our appointed authorised representative and that the signature binds the insured in all material respects.

Signed at: _____ Date: _____

Full Name: _____ ID Number: _____

Signature

Designation